

CLEARING YOUR CACHE

Cache is a computer term for files stored in temporary folders that help make navigation of the internet faster. From time to time, CM/ECF users may experience a problem seeing all categories or links. Often, the reason for this is your "cache" is full. If you encounter this problem please take the following steps to "clear your cache:"

INTERNET EXPLORER

- STEP 1** Open Internet Explorer
- STEP 2** Click the TOOLS pull-down menu
- STEP 3** Click INTERNET OPTIONS
- STEP 4** Click the GENERAL tab
- STEP 5** Click DELETE FILES
- STEP 6** Click DELETE COOKIES
- STEP 7** Click the APPLY button at the bottom of the window
- STEP 8** Click OK
- STEP 9** Click the REFRESH button on your browser's toolbar

NETSCAPE NAVIGATOR

- STEP 1** Click EDIT
- STEP 2** Click PREFERENCES
- STEP 3** Click ADVANCED
- STEP 4** Click CACHE
- STEP 5** Click CLEAR DISK CACHE
- STEP 6** Click OK
- STEP 7** Click CLEAR MEMORY CACHE
- STEP 8** Click OK